



U.S. CONSUMER PRODUCT SAFETY COMMISSION  
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September 8, 2017

*State Fire Marshals -- Request for Preservation of Hoverboard/Self-balancing Scooter Incident Units*

Dear Sir or Madam:

Since December of 2015, the CPSC has received reports from consumers in 43 states of 255 incidents of hoverboards/self-balancing scooters ("hoverboards") igniting or overheating. These incidents resulted in 13 burn injuries, 3 smoke inhalation injuries, and more than \$4 million in property damage. In addition, in March 2017, there was an incident in which a 2-year-old girl and a 10-year-old girl died and 4 additional people were hospitalized as a result of burn injuries suffered in a house fire in Harrisburg, PA.

Throughout ongoing CPSC investigations, we have encountered numerous fire departments and fire marshals who have disposed of incident hoverboards before we have been able to examine the unit. The CPSC requests that your department preserve all future hoverboard incident units. Preservation of incident units will assist the CPSC in identifying hoverboard brands and manufacturers and in conducting testing which may lead to more recalls and prevent future fire-related incidents.

If your department obtains an incident hoverboard or has relevant incidents that have not yet been reported, please submit a report to <http://www.saferproducts.gov> and indicate who can be contacted to obtain the hover board and official reports or reach out to me directly at [Agerwitz@cpsc.gov](mailto:Agerwitz@cpsc.gov).

We appreciate your cooperation throughout our ongoing investigations into this matter. Thank you.

Sincerely,

A handwritten signature in black ink that reads "Ashley Gerwitz".

Ashley Gerwitz  
Compliance Officer  
Defect Investigations Division