Good afternoon Danny,

Thank you for taking the opportunity to speak with us today. It was great to chat with you.

Here are the questions and answers that were reviewed in today's call:

1. What is the fiscal budget cycle?
   a. Nevada is a biannual state. The legislature meets every two years with the next one beginning in 2019.
2. When do you anticipate the RFP to be released?
   a. Vendor presentations are due by May 10th. Upon completion additional approvals will need to be collected and a RFP will be drafted. The SFM is committed to keeping all vendors abreast to the timelines.
3. How many internal users may require licenses?
   a. A total of 5: Bureau Chief, Accounting Officer, Financial Administrative Assistant, Program Officer and Administrative Assistant.
4. How would you like customers to be notified of renewal reminders:
   a. Currently, customers are notified of upcoming renewals by paper. In the new Licensing system, once a customer's information is entered into the database, SFM would like email reminders to be sent to the customer 2 – 3 months prior to the renewal due date and then every 10-15 days until the renewal has occurred.
5. The system needs to be housed off-site in a very secure data center, is the data about to be secured in a Cloud environment?
   a. The state is well versed with the Cloud environment and as long as it meets the security clearance criteria SFM is open to a Cloud application or platform.
6. Is there currently a document management that is being utilized by SFM?
   a. No. SFM is procuring iPlan Tables, however. All plans and documents are currently paper, not electronic.
7. How much data needs to be migrated to the new proposed system?
   a. An exact number in KBs, GBs, MBs, or TBs cannot be provided at this time due to all documents being paper. Data that is currently being stored in the GL Solutions system will need to be migrated to the new proposed system.
8. Will the existing system be decommissioned?
   a. Yes. GL Solutions Incorporated will continue running until all data has been migrated to the proposed system and Go-Live has been conducted.
9. Are there any other system(s) that need to be integrated with the proposed Licensing software apart from Wells Fargo?
   a. Possibly. IDVille is the current third party card system that is being used to create and print the Certificate of Registration (CofR) cards. If a proposal to replace IDVille is not proposed, the new Licensing system may need to integrate with IDVille.
10. What is the difference between a CofR and License?
    a. A CofR is a card for individuals. A license is for a company. To have a CofR, the individual must belong to a company.
11. Does the proposed system need to distinguish a large check written for multiple customers to various individual accounts?
    a. Today, the staff members manually apply payments from one large check to multiple accounts. It would be nice if the proposed system can automatically split the payments from one check.
12. Is the purpose of the RFI to collect information on a the Licensing solution only or for the Licensing solution plus the Certificates of Compliance, Fire Standard Compliant Cigarette Program, and Engineering Plans and Inspections.
    a. While SFM is open to either option, the main focus is dedicated to the Licensing system as this is the largest aspect.